

Form A
PERFORMANCE TARGETS

LWD NAME : **CATBALOGAN WATER DISTRICT**

MFOs AND PERFORMANCE INDICATORS (1)		FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management							
2015 BUDGET:							
PI 1 (Quantity) <i>Access to potable water</i>	Percentage of barangay with access to potable water against the total number of barangays within the coverage of CWD	22 out of 57 Barangays covered with access to potable water	22 out of 57 Barangays covered with access to potable water	Commercial / Engineering	22 out of 57 Barangays covered with access to potable water	100%	
PI 2 (Quality) <i>Reliability of service</i>	Percentage of household connections receiving 24/7 supply of water	100% of 9,290 actual service connections receiving 24/7 water supply	100% of 9,290 actual service connections receiving 24/7 water supply	Commercial / Engineering	100%	100%	
PI 3 (Timeliness) <i>Adequacy</i>	Source Capacity of LWD to meet demands for 24/7 supply of water	1.25:1	Not less than 1.25:1 in (lpcd) ratio of total source capacity to demand	Commercial / Engineering	1.25:1	100%	
B. Water Distribution Service Management							
2015 BUDGET:							
PI 1 (Quantity) <i>NRW</i>	Percentage of unbilled water to water production	22%	At most 24% of Non-Revenue Water	Commercial / Engineering	25%	96%	
PI 2 (Quality) <i>Potability</i>	Average deviation from PNSD (Chlorine Residual Requirements) from January 1 to December 31.	0.3 ppm	At least 0.3 ppm of actual service connections receiving 24/7 water supply	Commercial / Engineering	0.3 ppm	100%	
PI 3 (Timeliness) <i>Adequacy</i>	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	24 hrs	Average Response Time to restore water supply is within 24 hours	Commercial / Engineering	Restored water supply in any form of interruptions is within 24 hours	100%	

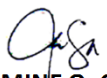
MFOs AND PERFORMANCE INDICATORS (1)	FY 2016 ACTUAL ACCOMPLISHMENT (2)	FY 2017 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2017 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
SUPPORT TO OPERATION (STO)						
2014 BUDGET:						
PI 1	Staff productivity index - The Staff Productivity Index of one (1) position for every one hundred (100) service connections for category D, and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD	206:1	At least 120:1 staff productivity index	Administrative	202:1	168%
PI 2 Affordability	Reasonableness /affordability of water rates to consumers with access connections. Water rate for the 1st cum must not exceed 5% of the average income of LIG	175.00	at most Php 300	Commercial	175.00	171%
PI 3	Customer Satisfaction - Percentage of Customer complaints acted upon against received complaints	98%	100% of Customer Complaints acted upon	Commercial / Engineering	100%	100%
General Administration and Support Services (GASS)						
2014 BUDGET:						
PI 1	Financial viability & sustainability of LWD operations (Collection Ratio, Operating Ratio, Current Ratio)	82.00%	At most 84% operating ratio	Administrative / Commercial	82.85%	98%
		4.61:1	At least 1.5:1 current ratio		Administrative / Commercial	3.47:1
		92.72%	At least 85% collection ratio	Administrative / Commercial	95.01%	112%
PI 2	a. compliance with COA reporting requirements in accordance with content and period of submission	100% complied	100% complied	Administrative / Commercial	100% complied	100%
	b. compliance with LWUA Reporting requirements in accordance to content and period of submission	100% complied	100% complied	Administrative / Commercial	100% complied	100%
	C. compliance of audit findings and recommendations	100% complied	100% complied	Administrative / Commercial	12 out of 12 AOM complied	100%

Recommending approval:


EXEQUIEL C. CABRIGAS III
 Planning Officer


1/12/2018
 Date

Prepared By:


JESSAMINE Q. COSTO
 Sr. Corporate Accountant A

1/10/2018
 Date

Approved by:


ENGR. RALPH S. UY
 General Manager

1/12/2018
 Date